

Advance Gymnastics Club

Privacy Policy

Last updated: 27 July 2026

1. Who we are and how to contact us

Advance Gymnastics Club is the data controller for personal data collected through our website and app.

- **General enquiries:** info@advancegymnasticsclub.com
- **Welfare / safeguarding:** advancegymwelfare@gmail.com
- **Data protection queries (privacy lead):** info@advancegymnasticsclub.com — marked “FAO Data Protection”

We are not required to appoint a statutory Data Protection Officer under UK GDPR Art. 37, but a named privacy lead handles all data-protection matters.

2. What personal data we collect

- Account data: first and last name, email, mobile number, password (stored as a secure hash, never in plain text).
- Child member data (provided by parent/guardian): child’s first name, and — after approval — the class/squad they attend. A parent’s account may hold details for one or more children; after approval, changes to a child’s details are made by the club administrator at the member’s request via info@advancegymnasticsclub.com.
- Booking & payment data: session dates, amounts, Stripe payment reference, referral codes used, credit balances. Card numbers are handled by Stripe, not by us.
- Health declarations for Adult Gymnastics bookings.
- Device/security data: sign-in email OTPs, trusted-device tokens (up to 60 days), audit log entries (who did what, when).
- Communications you send us via the contact form or email.

2.1 Special-category and children’s data

Health declarations are ‘special category’ personal data under UK GDPR Article 9. We rely on Article 9(2)(a) — explicit consent, given when you tick the health declaration — and we process only what is needed to keep you safe in class.

Data about under-18s is provided by a parent or guardian. We do not knowingly collect personal data directly from children, and children under 18 do not hold accounts on the website or app.

2.2 Photography and video

Photographs and video may be taken at club sessions, events and competitions. We only publish images of members (including children) where a parent/guardian has given specific written consent, and consent can be withdrawn at any time by emailing info@advancegymnasticsclub.com.

3. How and why we use it (purpose and lawful basis)

- Managing your membership and access — Contract (UK GDPR Art. 6(1)(b)).
- Approving or denying new sign-ups, safeguarding decisions, and disabling accounts — Legitimate interests (Art. 6(1)(f)) and legal obligation for safeguarding.
- Processing bookings, payments, refunds, credits and referrals — Contract (Art. 6(1)(b)).
- Sending service emails (approval status, booking confirmations, closures, class changes) — Contract.

- Sending marketing (e.g. term updates, offers) — only with your consent (Art. 6(1)(a)); withdrawable at any time.
- Fraud prevention and security (MFA, audit logs) — Legitimate interests.
- Complying with legal duties (tax records, safeguarding reports) — Legal obligation (Art. 6(1)(c)).

4. Who we share data with (processors and third parties)

- Supabase / Lovable Cloud — hosts our database and authentication (UK/EU region).
- Stripe — processes card payments and sends payment-related emails.
- Cloudflare — hosts our web assets and provides security/DDoS protection.
- Resend — delivers OTP, confirmation and notification emails from notify.advancegymnasticsclub.com.
- Google Maps — an embedded map loads on the Contact page only; when it loads, Google receives your IP address. See Google's privacy notice at policies.google.com/privacy.
- Regulators, safeguarding authorities or the police, where we are legally required to share.

We do not sell your personal data, and we do not share it for third-party marketing.

5. International transfers

Some of our processors (Stripe, Cloudflare, Resend) are US-based and may process data outside the UK. Where they do, we rely on the UK International Data Transfer Agreement, the UK Addendum to the EU Standard Contractual Clauses, or a UK adequacy decision, so your data is protected to UK standards.

6. How long we keep it (retention)

- Active member data: for the duration of membership plus 2 years after leaving.
- Booking and payment records: 6 years (UK tax law).
- Safeguarding records: in line with our Safeguarding Policy — typically until the child turns 25.
- Marketing consent records: 2 years from last engagement.
- Trusted-device tokens: automatically expire after 60 days.
- Audit logs: 12 months, then deleted.
- Encrypted backups: kept for a rolling 30-day window, then overwritten.

7. Your rights

You have the right to access your data, correct it, delete it, restrict or object to processing, withdraw consent, and receive your data in a portable format.

To exercise any of these rights, email info@advancegymnasticsclub.com marked “FAO Data Protection”. We will respond within one month (this may be extended by up to two further months for complex requests, and we will tell you if that applies).

You also have the right to complain to the Information Commissioner’s Office (ico.org.uk — 0303 123 1113). We would appreciate the chance to resolve your concern first.

Please note: financial and booking records are kept for 6 years to meet HMRC obligations, so a request to erase this data during that period cannot be fulfilled.

8. Security

- Passwords are stored as secure hashes (never plain text).
- Access to member data is restricted by Row-Level Security in our database.
- Sign-in from a new device requires a one-time email code (MFA).
- All traffic is encrypted in transit (HTTPS/TLS).

- The admin dashboard is limited to a named admin account, with regular access reviews.

9. Cookies and similar technologies

We use only cookies and local storage that are strictly necessary to run the site:

- Supabase authentication session (sb-* keys) — keeps you signed in.
- Trusted-device token — avoids repeated OTP prompts for up to 60 days.
- Shopping cart — remembers items added before checkout.

If we ever add analytics or marketing cookies, we will ask for your consent first via a cookie banner.

10. Automated decisions and AI

We do not use your personal data to train AI models. We do not make solely automated decisions that produce legal or similarly significant effects about you — approval of new members is always reviewed by a human admin.

11. Changes to this policy

We will notify members of material changes by email or via the member area. The current version and effective date will always be shown at the top of this page.